

FINISHING OFFICE 365 MIGRATIONS THE HARD WAY

« OR »

DEPLOYMENTPRO

Once the mailbox data is moved, the migration is complete. Or is it? Either your customer's end users, your customer's IT support admin, or you, our partner, still have to create new user profiles, configure settings, set passwords, and more. We looked at the time it would take to configure Outlook after a migration for a 20-person company. Here's what we found out.

Total time needed* to configure 20 users: End User IT Support Partner

*Time estimates based on total man hours, not time/user

SET UP MAILBOX MIGRATION

Prepare Your Users

AUTOMATED **MANUAL**

Import users into DeploymentPro

IMPORT USERS

Install DeploymentPro on desktops

Set up Group Policy to install silently **OR** Send an email with download link

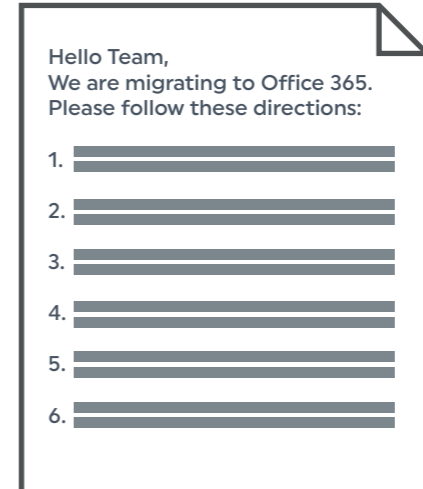
1 Hour 2 Hours 30 Minutes

Track each user during installation



Email Bob Jones and remind him to install!

Email every user with detailed directions



Who writes the email?
Too technical?
Not detailed enough?
Add screenshots!
Don't forget

2 Hours 1 Hour

Hope that users read the email



PERFORM YOUR MIGRATION

Configure Outlook

AUTOMATED **MANUAL**

Start configuration in DeploymentPro

Admin initiates process

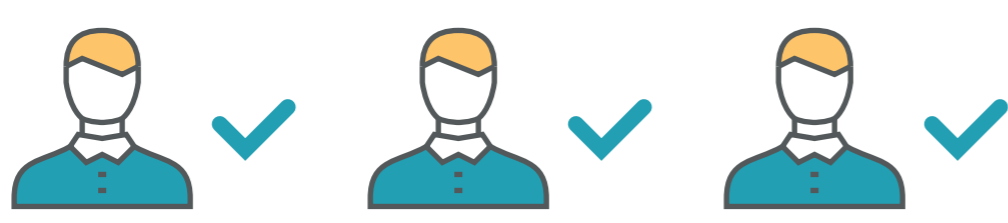
Configure Outlook

DeploymentPro guides user through configuration

- Creates a new mail profile
- Configures the new profile to send/receive from Office 365
- Sets the new profile as the default mail profile
- Allows the user to set their Office 365 password
- Attaches any existing PSTs
- Copies over the signatures
- Copies over auto-completes

2 Hours

Track each user as they configure Outlook



Set up new Outlook profile

Autodiscover
Not valid for all scenarios
End user creates a new outlook profile
Autodiscover builds their profile
 30 Min

Support Team Configures Manually
Visit every Desk physically or virtually
Time consuming with user downtime
 7 Hours 7 Hours

Every User Configures Manually
End user creates a new outlook profile
Configures all settings
Generates errors
 7 Hours

Set up Outlook features

Attach local PSTs to new profile
Set up a new Signature
Lose cached email addresses
 20 Hours

Answer support tickets

Why am I not getting any mail?
How do I create a new profile?
What happened to my email signature?
I'm missing all my archived emails!
Where are all my clients' email addresses?
 10 Hours

Total Deployment Time:

End Users **2-4 Hours** (5-10 min/user)
 IT Support **No Time**
 Partner **½ -1 Hour**



Total Deployment Time:

End Users **22-29 Hours** (60-90 min/user)
 IT Support **10-17 Hours**
 Partner **1-1½ Hours**



MigrationWiz plus DeploymentPro helps you:



Increase your revenue for every Office 365 migration project



Delight customers with a great experience their first time using Office 365



Save your customers the time and hassle of configuring Outlook on their own

WHAT ARE YOU WAITING FOR?

www.bittitan.com/automation/outlook-configuration/